

# What's New in IFS Cloud 25R1?

Industrial AI for Transformative Growth



IFS Cloud customers benefit from twice-yearly releases and monthly service updates. This latest release focuses on helping you:

- **Drive transformative growth:** Adopt transformative ideas and disruptive business models with breakthrough technology for unparalleled growth and market leadership.
- **Accelerate operations autonomously:** Lower costs, optimize resources, and improve efficiency with minimal human intervention.
- **Realize profitable sustainability:** Embed sustainable practices into business models to drive financial returns and long-term value.

## Highlights include:

### Enterprise Resource Planning

#### Lead Prediction

Gain deeper insights into lead potential to drive smarter resource allocation and informed decision-making directly within your CRM. This feature streamlines lead and opportunity management by analyzing historical data and assigning each lead a 0-100 predictive score indicating its likelihood of converting into a qualified opportunity, ultimately boosting operational efficiency.

#### Forecasting and Smarter Inventory Replenishment for Spare Parts

Improve accuracy of safety stock calculations and decision-making for supplies and spare parts. This feature provides demand forecasting views for open orders, optimizing global and centralized stock management.

#### IFS.ai Copilot for Sales Quotation

Enhance customer service efficiency, boost sales through better recommendations, and increase revenue by reducing order errors and improving productivity. Use IFS.ai Copilot assistance for a straightforward method for selecting freight.

#### IFS.ai Copilot for Shipment Order

Improved supply chain matrix with automated and flexible freight selection enhances sales team productivity and customer services. This provides a straightforward method for selecting freight.

#### IFS.ai Copilot for Customer Order

Enhanced supply chain analysis leveraging AI to summarize important events related to orders in pegged supply chain scenarios provides deeper insights and speeds up decision-making. This leads to better service and improved stakeholder communication.

#### IFS.ai Summarized Supply Chain Events

Improved supply chain analysis through AI-assisted custom freight selection enhances decision-making by extracting valuable insights from unstructured text, supporting stakeholders and inter-site communication.

#### IFS.ai Operation Time Prediction

Improve operational efficiency, reduce delay costs, and enhance customer satisfaction by using AI/ML to predict shop order operation times and identify potential delay risks. Early identification helps prevent delays, mitigate their impact, uncover systematic issues, and enable adjustments to planned data.

#### Supplier Relationships with Intelligent Insights

Improve procurement efficiency, compliance and long-term supplier relationships by integrating external third-party evaluations into your own supplier evaluation framework. These insights help streamline processes, mitigate risks, and ensure responsible sourcing decisions.

## Service Management

### Introduction of Depot Repair in IFS Cloud

Improve turnaround time and customer satisfaction with end-to-end in-house repair management. Depot Repair supports refurbishment programs, aiding in achieving sustainability goals.

### Contractor Management

Increase contractor and customer satisfaction while having greater visibility of costs to effectively control contractor spending. Contractor Management, now embedded in Request Management, streamlines onboarding, agreement management, cost tracking, and self-billing for faster payments.

### First-Time-Fix Rate Prediction

Increase first-time-fix rates to boost SLA compliance and customer satisfaction. IFS.ai predicts the likelihood of a first-time-fix for each task, enabling dispatchers to take proactive steps to enhance the success rate.

## Enterprise Asset Management

### Asset Integration and Visualization

Improve asset manager and technician efficiency. Visualize parts requiring maintenance within a 3D model, overlaid with relevant maintenance information such as open work orders. Bring in 3D model data (graphical and non-graphical) and use AI to accelerate data mapping into asset hierarchies through design objects, in IFS Cloud.

### IFS.ai Copilot for FMECA

Gain insights into potential asset failures, their probability, and their consequences, enabling smarter, faster maintenance strategy decisions. IFS.ai transforms fault reports and work tasks containing asset data into actionable intelligence for reliability engineers, facilitators, and managers.

### Automated Work Order Generation from Documents

Boost productivity and asset uptime while reducing the risk of asset failure using AI and data generation. Save administrative time and improve the identification of follow-up maintenance work by extracting data and actionable recommendations from third-party contractor maintenance reports.

## Aviation Maintenance

### Heavy Maintenance Execution Portal

Enhance productivity and proactively manage potential risks. Leverage new workflows and lobbies that deliver visibility of work and crew assignments, work remaining, status and more. Provide a unified experience for technicians in the hangar and out on the line.

### IFS Cloud User Experience for Maintenix Workflows

Harness the full potential of IFS Cloud to streamline workflows and boost productivity. With the IFS Cloud user interface, Maintenix customers can create lobbies, customize fields and use automation tools.

## Sustainability

### Emissions Management in IFS Cloud

Accurately track progress against your emissions reduction goals. This module supports you in setting up the data framework for emissions calculation and disclosure following the GHG (Greenhouse Gas) protocol.

## IFS Cloud Experience

### Lifecycle Experience Centre

- **New Reports via Insight Studio:** Enhance performance management and planning with a new set of Use Place environment reports. These reports provide immediate insights to make better informed and data-driven decisions about the Use Place environment.
- **Enhanced User Experience:** Find relevant information faster and easier with a refreshed design, streamlined navigation, and an intuitive interface.